

SW-20445A-09-0077  
W-02450A-09-0081  
W-20446A-09-0080  
W-01732A-09-0079  
W-02451A-09-0078  
W-01212A-09-0082

OPEN MEETING AGENDA ITEM

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM



0000113134

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

ORIGINAL

Opinion      No. 2010      87972

Date: 7/19/2010

Complaint Description:      08A    Rate Case Items - Opposed  
   N/A    Not Applicable

Complaint By:      First:      Last:  
   AI      Brandenburg

Account Name:      AI Brandenburg, Alterra HOA Director

Home:

Street:

Work:

City:      Maricopa

CBR:

State:      AZ      Zip: 85139

Is:

Utility Company.      Global Water-Santa Cruz Water Company

Division:      Water

Contact Name:      Carmelle Rodriguez

Contact Phone:

Nature of Complaint:

Arizona Corporation Commission

Received the following e-mail -

DOCKETED

From: AI Brandenburg [mailto:;  
Sent: Sunday, July 18, 2010 6:45 PM  
To: Utilities Div - Mailbox  
Cc: Rick & Joan; Debbie Cadue; Pamela Hilliard  
Subject: Global Water rate hike

JUL 20 2010

DOCKETED BY

RECEIVED  
2010 JUL 20 P 3:58  
AZ CORP COMMISSION  
DOCKET CONTROL

I see that the administrative Judge has recently supported Global Water's proposed significant rate hike, This even after last November's ACC meeting with all the HOAs, local government officials, and interested parties within Maricopa who clearly demonstrated the adverse financial impact on the community if this hike was to go through. Apparently there is no concern that this city will turn into a ghost town, with many residents leaving, HOAs being forced to increase dues that many will not be able to afford, and businesses looking elsewhere where utility costs are more reasonable. In the present economy, this couldn't come at a worse time. Residents of the community will be hit with a double whammy as increased HOA dues will be coupled with individual household rate increases. To justify Global's position by stating the intent is to increase profit margins (as I understand it presently about 3.5%) is almost criminal. There are many companies who would click their heels if making that margin in the present down economy. I am deeply disappointed that officials would disregard the well supported case for leaving the rates where they are or at least minimizing the increase. Other utilities like ED3 have held the line, why not Global Water? When all is said and done, if passed, Maricopa will look as brown as the desert in July throughout the entire year.

Respectfully,

AI Brandenburg, Alterra HOA Director

Maricopa, AZ 85139

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 7/19/2010

**Opinion No.** 2010 - 87972

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